

# Provide Your Front Line Workers With Instant Expertise

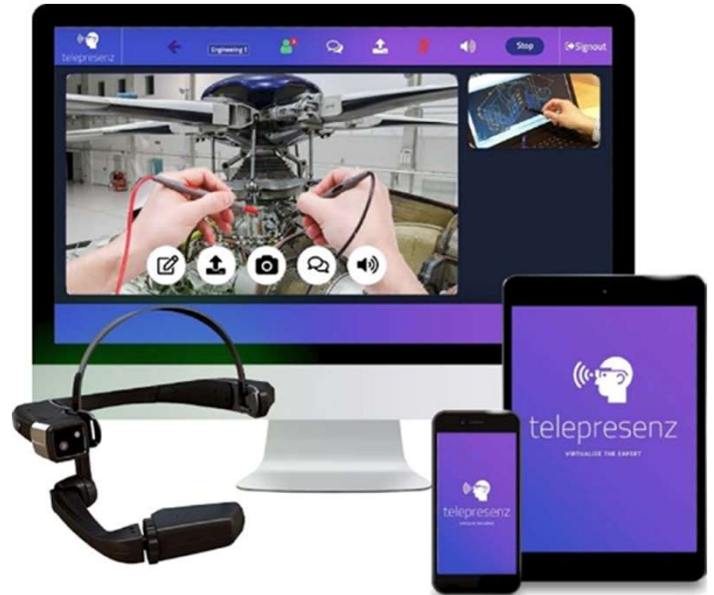
*Experienced Subject Matter Experts can connect from anywhere and provide first hand guidance to workers as and when they need it.*

## Overview

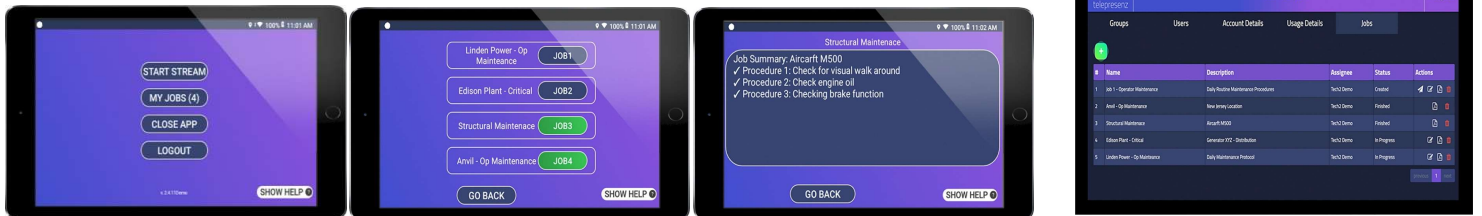
Telepresenz is an augmented reality based, remote mentor application that enables field workers to obtain immediate support from experienced technicians (experts) through an improved real-time video call where the expert can see what the technician is seeing and doing.

## Extend the capability of your field worker

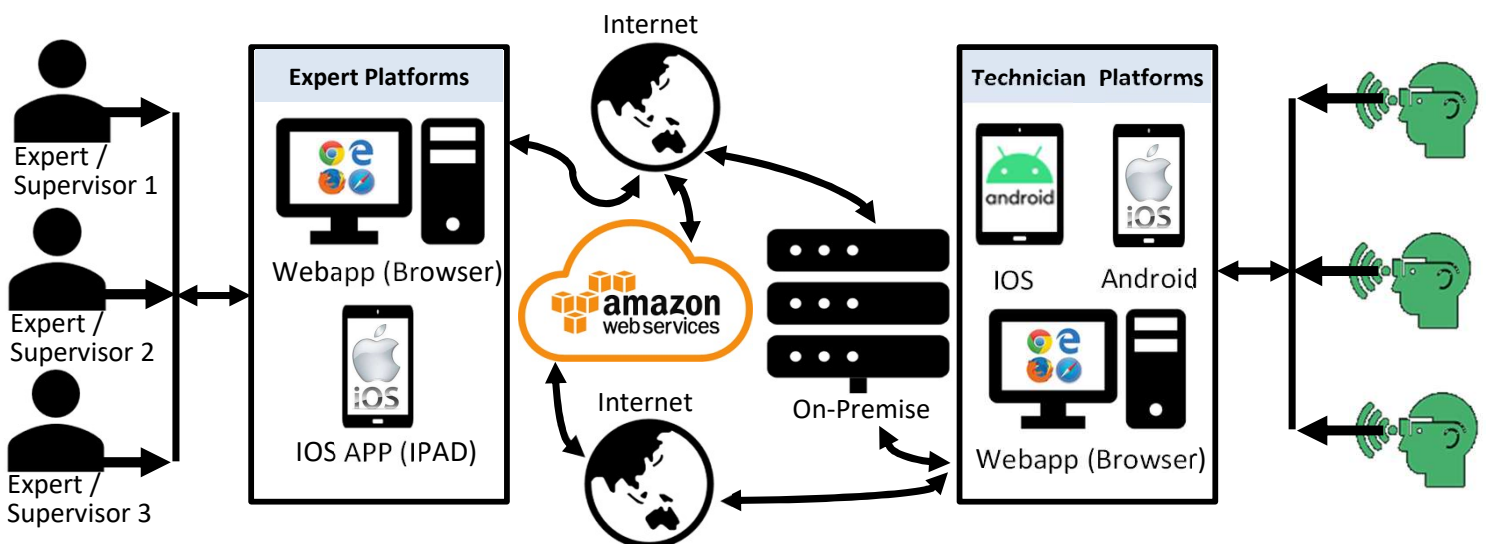
The Telepresenz platform enables experts located anywhere in the world to visualize what the field worker is seeing and provide real-time guidance.



Experts can access the software via a browser on a computer/laptop/phone or tablet, while field users utilize smart headwear for complete hands-free operation, or any other handheld phone or tablet to seamlessly communicate with the expert.



Telepresenz<sup>®</sup> is an AR Connected Worker solution that empowers mobile workers through On-Premise or Cloud deployment



## VIRTUALIZE THE EXPERT

### CONNECTED WORKER

Receive Realtime video feed of one / many field users

Telestrate on still images

Telestrate on live video

Share documents, images and videos

Share and manipulate 3D files

Share text messages

Advanced features include remote support solutions for mobile workers that speeds up diagnosis and repair times, removes the need for experts to travel. This solution is built like a support desk and is ideal for scalable field operations.

#### Benefits

##### Increase

- Field service productivity
- Knowledge transfer
- Service levels
- Efficiency

##### Decrease

- Travel cost
- Training time and cost
- Mistakes / repeated trips
- Service time

### REMOTE OPERATIONS

Step by step work instructions

Streamline processes with progress tracking

QR Code scanning

Integration and real-time Tool and databases

Reduce errors with pre-filled forms

Audit trails and reporting

Digital Workflow and IIoT solutions for mobile workers that works stand alone or integrates to back-end ERP, EMMS, Historian, Task Management, Supervisory and Job-pack systems.

#### Benefits

##### Improve

- Efficiency with Workflow Automation
- Accountability and visibility with track and assignment tool
- Communications with Automatic Notifications

### KNOWLEDGE CAPTURE

Create procedures in the field

Capture video within the procedure

Capture images within the procedure

Create a check list

Save partially completed procedures

Integration into remote operations for instant use

Mobile field led solution for capturing procedures real time in the field whilst carrying out work. The fastest and easiest way to generate guides and procedures which can then be used immediately to carry out ad-hoc or routine works. Full training package/procedure can be allocated/replayed by workers on or off the job.

#### Benefits

##### Improve

- Develop Workflow Automation with the field expert
- Generate practical training packs that deliver meaningful training
- Knowledge capture with Voice to Text procedures